

City of Baton Rouge / Parish of East Baton Rouge
Contact Information
 Effective January 1, 2015

Human Resources Payroll and Benefits 225-389-3134

City-Parish Retirement (CPERS) 225-389-3272

Municipal Police Employees Retirement (MPERS) 225-929-7411

Allstate Benefits

Customer Service:

800-521-3535

Website: www.allstatebenefits.com

AlwaysCare Dental

Customer Service:

888-729-5433
 225-926-2888 ext 2013

Website: www.alwaysdental.com

- Claim forms
- Provider locator

Mailing Address:

8485 Goodwood Blvd
 Baton Rouge, LA 70806

AmeriFlex - Flexible Spending Account (FSA)

Customer Service:

888-868-3539
Fax: 609-257-0134
 856-631-1020

Website: www.Flex125.com

Mailing Address:

AmeriFlex,
 700 East Gate Drive Suite 510
 Mount Laurel, NJ 08054

Bancorp Bank - Health Savings Account (HSA)

Customer Service:

866-546-9510
Fax: 302-385-5121
 302-385-5099

Email Questions:

mymartsaver@thebancorp.com

Website: www.mymartsaver.com

Mailing Address:

My Smart Saver
 Attn: Customer Service Center
 409 Silverside Road Suite 105
 Wilmington, DE 19809

Blue Cross Blue Shield of Louisiana

Customer Service:

888-224-2583
 225-293-2583
Fax: 225-297-2727

Website: www.bcbsla.com

- Claim forms
- Provider locator

Email Questions: help@bcbsla.com

Mailing Address:

BCBSLA, 5525 Reitz Ave
 Baton Rouge, LA 70809
 Or
 P.O. Box 98029
 Baton Rouge, LA 70898-9029

Express Scripts

Customer Service:

800- 451-6245

Express Scripts Website:

www.Express-scripts.com
 • Mail order prescription forms

CBA

Call Center: 877-819-9436

Monday – Friday 8am – 5pm

| Davis Vision | |
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| <p>Customer Service: 800-999-5431 Fax : 800-783-9046</p> <p>Client Code 2337</p> <p>Website: www.davisvision.com</p> <ul style="list-style-type: none"> • Provider locator | <p>Mailing Address: Vision Care Processing Unit P. O. Box 1525 Latham, NY 12110</p> <p>Mail Order Lens Replacement: 800-536-7123</p> <p>Website: www.lens123.com</p> |
| Hidalgo Health Associates | |
| <p>Customer Service : 225-927-0160 1-800-448-4470</p> <p>Website: www.healthassociatesllc.com</p> | <p>Mailing Address: Hidalgo Health Associates 4637 Jamestown Avenue Baton Rouge, LA 70808</p> |
| Mass Mutual (Hartford – Retirement Plan Advisors) | |
| <p>Jeanne Badeaux-Carline BR Phone: 225-681-0457</p> | <p>Mailing Address: P.O. Box 6794 Alexandria, LA 71307</p> |
| Metropolitan Life Insurance | |
| <p>Customer Service: 800-438-6388</p> <p>Hyatt Legal 800-821-6400 EBR Group #: 143258</p> | <ul style="list-style-type: none"> • Will Preparation Service • Estate Resolution Service |
| Nationwide Retirement Solutions | |
| <p>Leigh Donohue 877-677-3678 ext 48774</p> <p>Website: www.nrsforu.com</p> | <p>Nationwide Payout Request to Governmental Processing Fax: 877-677-4329</p> |
| Start Program | |
| <p>Customer Service: 800-259-5626 ext1012</p> <p>Website: www.startsaving.la.gov</p> <ul style="list-style-type: none"> • Program information • Forms | <p>Mailing address: Start, P. O. Box 91271 Baton Rouge, LA 70821-9271</p> <p>Email questions: start@osfa.state.la.us</p> |
| Transamerica Life | |
| <p>Customer Service: 888-763-7474</p> | <p>Website: www.transamericaemployeebenefits.com</p> |